UC Libraries Committee

February 17, 2017 – 2pm – room 217, Main Library

Present: Malcolm Barnard, Santanu Chatterjee, Lilia Gomez-Lanier, Toby Graham, Daniel Hill, David Hurley, Peggy Kreshel, Akela Reason, Laura Richard, Jenny Morgan, and Mollie Armour.

Library update – Toby Graham

- Responses to the LibQUAL 2016 survey (which measures user satisfaction) are in.
 - Shows steady improvement in user's satisfaction with our facilities and services since 2006.
 - For the first time since the recession faculty and graduate students indicated that our e-journal collection meets their minimum expectations.
- Facilities:
 - During summer, we renovated the 3rd floor Science Library, adding about 200 new seats for study and collaboration. The renovation immediately yielded a significant increase in use of the Science Library (47% over previous years).
 - We expect a new Jittery Joes coffee counter to open in the lobby of the Science Library in June.
 - We continue to work toward the naming of the Science Library as a key comprehensive campaign goal. The naming will support a planned expansion, including a south facing entrance with an atrium/learning commons.
 - Malcolm Barnard brought up the opportunity to re-establish a "roof garden" behind the Science Library/Boyd lobby via a grant awarded by the Office of Sustainability.
 - Malcolm also asked about SGA's desire to expand Sci Lib hours to 24-hours during mid-terms. Toby Graham explained that the Libraries does plan to open the Sci Lib for 24 hours during finals, following last term's well-received pilot.
 - Student Tech Fee allocations are funding an iWall visualization space at the Science Library, in partnership with the Institute of Bioinformatics. Additionally, virtual reality stations at the Main and Science Libraries will also be supported with the help of one-time STF funding.
 - We are planning a significant carpet replacement project for the Miller Learning Center this summer.
 - The Libraries are in the early stages of plans to build group study rooms around the periphery of the Main Library first floor.
- FY 2018 budget plan for the Libraries:
 - E-Journals and Databases:
 - The Libraries has renegotiated some of our largest e-journal packages, resulting in the first decrease in anticipated inflation rates in decades.

• While the Libraries base budget will not cover the cost of inflation in FY17, we anticipate sufficient one-time funding from the University to maintain our current e-journal and database subscriptions.

Operations/Personal Services

- In the coming year, the Libraries hopes to make progress on the compression among librarian salaries generated by the partial FLSA implementation, as well as long-standing issues associated with base salaries for library assistant/associate classified staff positions.
- Libraries Unit Review David Hurley The <u>Support Unit Review</u> committee, made up of Jean Bertrand, Stephen Berry, and David Hurley, conducted a survey of Libraries staff and faculty, interviewed several Libraries committees, and have submitted their final report. The report is also based on the Libraries' self-study, which follows the strategic goals of the Library. The report follows this format, with a summarization of findings, evaluation, and recommendation per each goal. A summary of the recommendations:
 - Provide collection support sufficient to cover inflation, while continuing to negotiate best possible terms with publishers
 - Delivery: Improve systems and support a well-trained staff to facilitate access in response to the "multidimensional, exponential growth in information and knowledge"
 - First-Year Odyssey integration
 - Role of librarians in experiential learning and informatics should be amplified and rewarded
 - Advance Science Library expansion as comprehensive campaign goal
 - UGA Libraries should be at the "forefront of digital publishing"
 - Devote more resources to private fund raising for Libraries and Press
 - Improve salaries for both faculty and staff
- UGA 2020 Plan Review of Libraries-Related Goals
 - Current strategic plan benchmark is to reach the median annual investment in Libraries of UGA's aspirational institutions—this is nearly impossible to reach as it would effectively double the UGA Libraries current budget. Therefore, UGA is working with the Libraries to establish alternative measurements, including a more realistic funding goal and a user satisfaction threshold via the LibQUAL study.
- Digital Repository Discussion David Hurley and others
 - Current options appear to provide sufficient storage and flexibility for interested faculty.
 - A better "marketing plan" is needed to reach full potential.
 - How to make the current resources and system known to more faculty and if reasonable, students?
 - Toby Graham asked the group about the best way to reach faculty. It likely varies by department, but onsite meetings and listservs can be effective.

- Peggy Kreshel explained that telling a story about what a product can do is usually a particularly effective way to reach people.
- David Hurley suggested that the grant officers from the Office of Research could be a good resource.
- Toby Graham added that there are existing librarian liaisons for each discipline. If we can help our own librarians understand these tools better, perhaps they can find discipline-specific ways to reach users.
- How can we develop a consistent model for placement of materials with a well fixed set of rules for access by others?
- Is it feasible to have repository and policy for student capstone projects and internally-published resources that can be readily identified through "search engines?"
- Jenny Morgan inquired about the location of books that pertain to textiles. Individuals from the College of Family and Consumer Sciences are concerned about availability of the materials because of upcoming classes that will have cause to use them. Toby Graham explained that it's possible that some have been temporarily removed as part of the shifting taking place on the 3rd floor of the Science Library. If so they should be coming back soon. The only resources permanently shifted offsite as part of the Science Library third-floor renovation are pre-2000 print journals (mostly for which users have electronic access). Jenny agreed to gather more specific information and will be in touch.

The next meeting is Friday, April 28 from 1:00-2:30pm in the Main Library